GOALS AND OBJECTIVES
Workshop participants will explore critical topics in Professionalism and Health Care Quality through expert lectures and guided group exercises. The interactive format is intended to encourage reflective thinking, challenge assumptions, and promote engaging dialog around concepts of professionalism, health care disparities, and cross-cultural communication. This course provides education in fulfillment of the CLER objectives on Professionalism.

Following this workshop, participants will be able to:
1) Define ACGME Clinical Learning Environment recommendations regarding professionalism and promoting quality in the delivery of health care.
2) Describe traditional and modern professional values ascribed to physicians, and assess the role of physicians within the profession of medicine.
3) Summarize common health care disparities and ways to support patients and improve community health outcomes.
4) Describe barriers and bridges to demonstrating cultural sensitivity with diverse patient populations.
5) Evaluate individual professional attitudes and practices for continued personal development.

ACGME Clinical Learning Environment Pathways Addressed:

HEALTH CARE QUALITY – HCQ 5
PROFESSIONALISM – PROF 1
PROFESSIONALISM – PROF 2

AGENDA
This conference is divided into four main parts, consisting of lecture with small group case reflection and application activity.

- Addressing Health Care Disparities in Community-Based Settings
- Cross-Cultural Communication: Barriers and Bridges
- The Swick Exercise: A Look at Professional Commitments

ASSESSMENT
All workshop participants will be provided with a follow up self-reflective activity to encourage and support further professional development.